



# CERTIFICATE

Certification body ELBACERT, joint-stock company,  
certifies by this that company

## SmartBooks, a.s.

Národná 18  
010 01 Žilina

has implemented and maintained  
**a Service Management System (Information technology)**  
in accordance with requirements of standard

## ISO/IEC 20000-1:2018

for the scope:

Development, provision of services, operation and maintenance of information and communication systems,  
IT infrastructure and cyber security for customers.

Custom development of digital books, educational applications and platforms, their operation.  
Providing education, training, consulting and mentoring services.

Certificate issue date: 01-27-2025  
Certificate validity within: 01-26-2028  
Certificate no.: 2025054

*Švajda*

**Ing. Alois Švajda**  
Certification body director

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*The certificate is granted on the basis of audit no.: AC-046-2025.  
The certificate remains in force on the basis of the positive outcome of annual supervisory audits.*

ELBACERT, joint stock company, Kálov 1, 010 01 Žilina, Slovak republic  
[www.elbacert.com](http://www.elbacert.com)